

§ 1 – General Provisions

1. The Internet shop skstore.eu operating under the address <https://skstore.eu> is run by:

SZOPEX-DUTKIEWICZ sp. z o.o. sp. k. with the registered office in Olsztyn

ul. Marka Kotańskiego 6, 10-166 Olsztyn,

NIP [Taxpayer's Id. No.] 7390202240, REGON [Business ID. No.] 510525357

Telephone: +48 89 506 50 31, e-mail address: kontakt@skstore.eu

entered into the Register of Entrepreneurs of the National Court Register kept by the District Court in Olsztyn, 8th Economic Department of the National Court Register under no. 0000724788.

2. The Regulations stipulate the rules for using the Internet shop skstore.eu.pl operating under the address <https://skstore.eu>, in particular:

1) the rules for concluding sales agreements for Goods presented on the website <https://skstore.pl/en>

2) the rules for registering, using, and deleting an Account within the framework of the Shop;

3) the rules for using an Order Form;

4) the rules for using a Newsletter;

5) the rules for using a Chat service;

6) the rules for processing Personal Data of natural persons using the services rendered electronically with the help of an Internet shop by the Service Provider.

3. Using the Shop is possible only on the condition that the ICT system a Customer uses meets the following minimal technical requirements ensuring cooperation with the ICT System that the Service Provider uses :

1) a computer (or other similar device) with access to the Internet equipped with an Internet browser (e.g. Internet Explorer, Firefox or Chrome) making it possible to open documents in the HTML format on a computer or an analogical device.

2) an active email address.

4. A Customer ought to make use of the Shop in accordance with legal regulations applicable in the Republic of Poland and in accordance with the provisions of the Regulations. In particular, it is forbidden to:

1) provide contents of unlawful character by a Customer (e.g. contents violating personal rights as well as other rights of third persons)

2) make use of the Shop in a way that interferes with its functioning (e.g. by using specific software).

3) to provide personal data that are untrue or violate third persons' rights.

5. The Service Provider renders services electronically in accordance with the Regulations.

§ 2 – Definitions

1. The following expressions used in these Regulations have the meaning specified below:

- 1) The Address of Electronic Mail – marking of an ICT system enabling communication with the help of electronic communication means.
- 2) Personal data – all and any information concerning a natural person that is identified or can be identified processed by the Service Provider for rendering the Services specified in these Regulations as well as for statistical purposes connected with running an Internet shop.
- 3) A Registration Form – a form filled out by a User in order to set up an Account available under the address <https://worldbox.pl/en/register>
- 4) An Order Form – a functionality of the Shop that makes it possible for a Customer to purchase Goods without registering an Account.
- 5) The Shop – an Internet platform for selling Goods according to the rules specified in the Regulations, operating under the address: <https://skstore.eu/>
- 6) A Customer – a natural or a legal person that has registered an Account in the Shop or has placed an order through an Order Form.
- 7) An Account – a login assigned to a Customer (an email address) and a password chosen by Him making it possible to place orders without filling out an Order Form every time, to view history of orders, to subscribe to a Newsletter, and to change the data provided.
- 8) A Login – a string of characters entered by a User into the Internet shop on the stage of creating an Account making further User's identification possible while making use of the Internet shop.
- 9) A Newsletter – a service rendered by SZOPEX-DUTKIEWICZ sp. z o.o. sp.k. that involves sending information to an email address or a telephone number indicated by a subscriber cyclically including commercial information within the meaning of Act on Rendering Services Electronically of 18 July 2002 (Journal of Laws 2002, no. 144, item 1204 as amended) about events, competitions, discounts, and promotions connected with the Shop's activity.
- 10) The Regulations – these Regulations of the Internet shop. The Regulations are available under the address <https://skstore.eu/content/regulations,377.html>
- 11) The Seller – SZOPEX-DUTKIEWICZ sp. z o.o. sp. k., ul. Kotańskiego 6, 11-041 Olsztyn, NIP 7390202240, REGON 510525357 entered into the Register of Entrepreneurs of the National Court Register kept by the District Court in Olsztyn 8th Economic Department of the National Court Register under no. 0000724788.
- 12) An ICT System – a complex of ICT devices and software that cooperate with each other making it possible to process, store, send, and receive data through a telecommunications network within the meaning of Telecommunications Law Act of 16 July 2004 (Journal of Laws 2004, no. 171, item 1800 as amended).
- 13) The Means of Electronic Communications – technical solutions including ICT devices and software tools cooperating with them making it possible to communicate individually over a distance making use of data transmission between ICT Systems, in particular electronic mail.

- 14) An Agreement – an agreement on rendering services electronically between the Service Provider and a User.
- 15) GDPR – Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).
- 16) Services – services rendered by the Service Provider for the benefit of a User through the Shop (services rendered electronically);
- 17) A User – a natural person, a legal person or an organizational unit that is not a legal person to which legal regulations assign legal capacity being a service recipient within the meaning of art. 2 pt. 7 ARSE making use of Services of the Internet shop on the basis of an Agreement.
- 18) The Service Provider – SZOPEX-DUTKIEWICZ sp. z o.o. sp. k., ul. Kotańskiego 6, 11-041 Olsztyn, NIP 7390202240 REGON 510525357 entered into the Register of Entrepreneurs of the National Court Register kept by the District Court in Olsztyn, 8th Economic Department of the National Court Register under no. 0000724788.
- 19) ARSE – Act on Rendering Services Electronically of 18 July 2002 (Journal of Laws 2002, no. 144, item 1204 as amended).
- 20) An Order – a Service involving submitting an order for purchasing Goods through the Internet shop.
- 21) Goods – products that can be purchased through the Shop.
- 22) A Consumer – a natural person purchasing Goods for a purpose that is not connected with professional or business activity.

§ 3 – Services Rendered Electronically

1. Making use of the Shop's services is free of charge.
2. A User declares that he is entitled to conclude an Agreement with the Service Provider. Concluding an Agreement with the Service Provider is possible only by the Users who are at least 13 (thirteen) years old, and possess at least limited legal capacity.
3. In order to set up an Account in the Shop (Registration), one ought to provide the Personal Data that are marked as compulsory (first name, surname, email address), choose a password, accept the Regulations, and click the button „Continue.” The User's Login is the Address of Electronic Mail provided during the registration.
4. Logging on to the Account at the shop takes place with the use of the Address of Electronic Mail provided during the registration, and a unique password that is known to the authorized User only.
5. The Service Provider recommends that a User changes the password not more rarely than every 30 days, and sets up a password that meets the requirements for the so-called strong password consisting of at least 8 characters of capital and lower-case letters, digits or special signs.
6. The Service Provider also makes it possible for a User to log on to the Shop using the applications of Facebook, PayPal, and Google +. The rules for using the

applications that are mentioned in the previous sentence are specified in the regulations made available by their service providers.

7. The Service Provider can also process other necessary Personal Data in order to make it possible for the User to make full use of an Account's functionalities in the Shop (functionalities that are available only to the Users that have set up an Account)

- 1) My addresses (the address for order processing);
- 2) My orders (the history of orders processed);
- 3) Complaints (information concerning complaining about Goods)
- 4) Queries to the staff (the history and contents directed to the Shop's staff);
- 5) Favourite products (products marked by a User as Favourites);
- 6) Newsletter (the Address of Electronic Mail, a list of active newsletters)
- 7) My return of goods (information concerning returning Goods)

8. An Agreement is concluded at the moment of the User receiving the confirmation of a correct registration at the Shop sent by the Service Provider to the email address provided by the User on the registration stage. The Agreement is concluded for an unspecified period of time. A Customer has the right to delete his Account at any moment. In order to do it, he ought to send an email with a demand of deleting it to the address: kontakt@skstore.eu, providing his email address used during registration. The Account will be deleted immediately after receiving the email.

9. If a Customer violates the rules that are mentioned in § 1 para. 4 of the Regulations, the entity running the Shop will request the Customer to refrain from or to cancel violations within an appropriate term. If this request turns out to be ineffective, then the entity running the Shop will delete the Account belonging to the Customer.

10. In order to submit an order with the help of an Order Form and to conclude a sales agreement (§ 5), one ought to provide the Personal Data marked as compulsory, that is:

- 1) address data (the first name; surname; street and building number; post code; locality; country; the address of electronic mail; telephone number)
- 2) data for issuing an invoice, if a User wants to receive an invoice (firm, firm's address, NIP number)
- 3) delivery and payment (delivery manner, payment method)

and accept the regulations.

11. Moreover, the Service Provider makes it possible for a User to browse contents placed in the Shop.

12. The Service Provider makes it possible for all Users to contact the Service Provider with the help of the Chat service that is a tool which is available on the Internet website <https://worldbox.pl/en/>. Making use of the service is free of charge. An Agreement on rendering the service is concluded for an indefinite period of time. Starting using the service requires clicking the red stripe with the information „Available (9:00am-5:00pm, Mon -Fri),” and entering the issue that is of interest for a User then. Finishing contact through the Chat service takes place by closing the window of the Chat service.

13. In order to make use of the Newsletter Service, one ought to go to the website <https://skstore.eu>, enter one's Address of Electronic Mail in the right place, the

telephone number in case of a wish to receive text messages, and click the button „Subscribe.“ An email including a verification link will be sent to the provided Address of Electronic Mail. Making use of a newsletter will start after clicking the indicated link (the moment of starting rendering the Newsletter Service).

14. Making use of the Newsletter Service is voluntary, indefinite, and free of charge.

15. Providing the Address of Electronic Mail is necessary for implementing the Newsletter Service.

16. A User can give up using the Newsletter Service at any moment. In order to give up:

17. A User possessing an Account can give up the service by using the functionality of „Newsletter;“

18. Every User can give up the Newsletter by using the option of giving up included in the contents of an email, giving the email address then, and clicking „unsubscribe“ or sending a demand of giving up to the electronic mail address kontakt@skstore.eu

19. Making use of the possibilities of giving up the Newsletter Service above results in deleting the email address and telephone number from the list of subscribers. The User will receive a confirmation of giving up the Newsletter Service to his Address of Electronic Mail after reporting the fact of giving up efficiently.

§ 4 – Submitting an Order and concluding a sales agreement

1. There is sale of goods conducted in the Shop with the use of the Internet.

2. The information about the Goods placed on the Internet websites of the Shop such as the price, description, technical parameters and others constitute an invitation to conclude the agreement that is mentioned in art. 71 of the Civil Code.

3. Orders can be submitted electronically through the Internet website of the Shop 7 days a week and 24 hours a day.

4. In order to submit an order, a Customer ought to choose the Goods ordered by adding the Goods to the basket. A Customer has the possibility of modification both in terms of the scope of entered data and the goods selected in the course of submitting an order until the moment of clicking “I order and pay.” Moreover, a Customer is obliged to choose the manner of delivery, the manner of payment, and possibly the data necessary for issuing a VAT Invoice.

5. A Customer’s consent for the contents of the regulations and providing personal data marked as compulsory are a condition for submitting an order. Providing the data takes place through the Account service or by providing data in the Order Form.

6. Submitting an Order by a Customer results in offering the Seller to conclude an agreement within the meaning of the regulations of the Civil Code concerning the Goods covered by the order. The Seller confirms having received the offer by sending an automatic message entitled „New Order“ to the address indicated by the Customer.

7. After receiving the offer mentioned in para. 6, the Seller verifies the order received. The sales agreement is concluded at the moment of receiving the email “The Order has been accepted for processing.” by the Customer.

8. The orders submitted are visible in the bookmark „the history of orders“ that is available for the Customers possessing an Account.

9. A Customer has the possibility of verifying, changing, and cancelling the order submitted until the moment of implementing an order by contacting the Shop's staff under the telephone number +48 89 506 50 31 or electronically to the address kontakt@skstore.eu. A sales agreement is concluded in the Polish language with the contents that is compliant with the regulations.
10. An Order is implemented by the Shop within 2 business days. This means that the goods ordered are handed over to the entity that is responsible for delivery within this term.
11. Processing orders takes place only on business days that is from Monday to Friday with the exclusion of bank holidays.

§ 5 – Price and payment method

1. The prices are indicated directly next to the goods presented on the website. The prices include all components including VAT in the currently applicable rate (subject to para. 3). The prices are expressed in zlotys (PLN). We do not reduce prices by VAT in case of foreign orders.
2. The price indicated by all Goods is binding from the moment of confirming an order.
3. The information on the delivery cost is published during submitting an order. The delivery cost is added to the price of the goods ordered. The detailed rules for determining the final delivery cost of goods which a Customer is obliged to cover are specified in § 6.
4. The total value of an order is indicated after choosing the goods and delivery manner by a Customer.
5. The Shop reserves the right to change the prices of goods, to conduct and cancel promotions and sales. However, the orders submitted before the change of a price and the terms of promotions or sales will be processed with the retention of the prices that are binding in accordance with para. 3.
6. A cash register receipt is attached to each order. A VAT invoice is attached at a Customer's request.
7. A Customer has the possibility to pay the price as he wishes:
 - 1) when collecting the parcel – cash on delivery,
 - 2) by a traditional bank or post transfer (3 business days to pay for an order):
Transfer data:
SZOPEX – DUTKIEWICZ sp. z o.o. sp. k.
Marka Kotańskiego 6
10-166 OLSZTYN
Bank CITI Handlowy
the account number 95 1030 1218 0000 0000 9279 8003
 - 3) through an Account in the PayPal service (2 h to pay for an order)
 - 4) through the tpay.com system (2 h to pay for an order) run by the National Payment Integrator S.A. with the registered office in Poznań also with the help of:
 - an electronic bank transfer (online),
 - a payment card

- a QR code

(a full list of payment channels in the tpay.com system is available here)

5) with the help of a BLIK

6) with the help of a gift card (2 h to pay for an order)

8. In case of indicating a delivery address outside the territory of the Republic of Poland, a Customer does not have the possibility of making a payment in the way specified in para. 7 pt. 1).

9. A Customer is entitled to obtain a discount assigned by the Seller in accordance with the individual parameters of an Account. The discount is valid for all the articles excluding the articles marked with the information "a Product excluded from the discount". Discounts and promotions do not combine.

§ 6 – Delivery

1. Delivering the goods ordered takes place on the territory of the Republic of Poland with the exception specified in para. 6. Goods are delivered on business days only (that is from Monday to Friday excluding bank holidays determined in separate regulations). The delivery time is from 2 to 10 business days from the day of processing an order by the Shop.

2. A Customer has the possibility of choosing the entity implementing the delivery that is mentioned in para. 1. from among the entities indicated by the Seller:

a) a DHL Parcel Courier

b) a UPS Courier,

c) collecting in a shop- delivery to partner shops,

d) InPost – delivery through the system of parcel pick-up stations.

3. The goods ordered are delivered to a Customer's address indicated in an order, to the parcel pick-up stations indicated by the Customer in case of choosing delivery to an InPost parcel pick-up station, and to a partner shop indicated by the Customer in case of choosing collecting in a shop.

4. The Seller covers delivery costs in case of orders with the total value equal or exceeding PLN 200 except for the situation specified in para. 7. A Customer covers delivery costs in other cases.

5. Delivery cost depends on the entity implementing a delivery, the payment method, and the order value in accordance with the delivery table.

6. A Customer has the possibility of indicating a delivery address outside the territory of the Republic of Poland as well. However, delivery outside the territory of the Republic of Poland takes place by a courier only. In case of a shipment outside the territory of the Republic of Poland, a Customer covers delivery cost regardless of the order value. However, a Customer has no possibility of paying cash on delivery in case of choosing a delivery address outside the territory of the Republic of Poland.

7. The expected cost and delivery time outside the territory of the Republic of Poland depends on the delivery destination country in accordance with the foreign delivery table.

8. Buyers outside the European Union can be additionally charged with customs duty. All and any information about customs duties and the rules for charging them as well can be obtained in local customs offices.

§ 7 – The right of withdrawal

1. In accordance with the contents of Consumers' Rights Act of 30 May 2014 (Journal of Laws 2014, item 827) a Customer that is a Consumer who has concluded a remote agreement through the Shop can withdraw from it within 14 days without giving a reason. Simultaneously, the Shop makes it possible for Customers to withdraw from a remote sales agreement additionally within 30 days (independently of the statutory right).
2. Detailed information on the rules for withdrawing from an agreement on the basis of Consumers' Rights Act are to be found in annex no. 1 to the Regulations- "Information on withdrawing from an agreement".
3. A Customer can withdraw from an agreement submitting a statement of withdrawing from an agreement. The statement can be submitted with the use of the form whose template constitutes annex no. 2 to the Regulations.

§ 8 – Complaints and non-conformity of goods with the contract

1. All and any complaints connected with using the Shop's Services can be filed to the address: SZOPEX- DUTKIEWICZ sp. z o.o. sp. k. Department of Complaints ul. Hozjusza 1r, 10-041 Olsztyn. The Shop guarantees considering each complaint within 14 days.
2. The answer to a complaint is sent to the email address provided by a Customer unless a Customer chooses another way of informing him about considering a complaint.
3. Szopex-Dutkiewicz sp. z o.o. sp.k. is liable as a seller towards a Customer who is a Consumer for physical and legal defects of a thing sold (a warranty) on the conditions and following the mode specified in the Civil Code Act of 23 April 1964 (uniform text, Journal of Laws of 2014, item 121, as amended). The Seller is obliged to deliver Goods without defects (in accordance with the regulations of Civil Code).
4. Reporting a defect by a Customer can take any form. In order to report a defect, it is recommended to describe a fault, report the chosen demand, and show the fact of having concluded a particular sales agreement. If it is necessary to assess the defect of the Goods, a Customer is obliged to deliver the faulty goods to the address: SZOPEX- DUTKIEWICZ sp. j. Department of Complaints ul. Hozjusza 1r, 11-041 Olsztyn.
5. In order to report the rights resulting from warranty, a Customer can make use of an exemplary complaint form or provide at least the following Personal data together with the complaint filed: the first name, surname, correspondence address, the Address of Electronic Mail, a telephone number, and the description of a complaint's object.

§ 9 – Personal data

1. On the basis of GDPR in connection with ARSE, the Service Provider, the administrator of data, has the right to process the Personal data of a User for using Services (an Account, an Order, a Newsletter, Viewing content, Chat), (accounting) settling the ordered Goods in accordance with the Regulations, considering complaints, pursuing claims resulting from payments for the ordered Goods, for archiving purposes as well, and for the needs of legally legitimate interests of the Administrator or a third person (described in the Privacy Policy in more detail).
2. The details of processing personal data (including information that is mentioned in art. 13 para. 1 of GDPR and Customers' rights connected with processing their Personal Data) are to be found in the Privacy Policy.
3. The Service Provider processes operational data (markings identifying a User in the Internet shop, IP address, information on making use of the Services) for the needs of improving the Shop, and for statistical purposes as well.
4. The Service Provider ensures the safety of processed Personal Data of a User. The Service Provider has implemented and uses the measures of physical, organizational, and technological protection that are necessary for ensuring the right level of safety for processing Personal data in connection with rendering the Services within the framework of the Shop. The Service Provider has implemented technical measures preventing obtaining and modifying Personal data sent electronically by unauthorized persons (authorization measures, the https protocol).
5. The Service Provider protects Personal data from access by third people and disclosure with the reservation that the obligation to disclose Personal data may result from legal regulations in specified situations.
6. Providing data is voluntary; however, it is sometimes necessary for rendering the Services in accordance with the rules specified in the Regulations.
7. The Address of Electronic Mail and the telephone number of the User can be used by the Service Provider for the needs of sending commercial information electronically after a User has given separate consent. The consent cannot be alleged or implied by a declaration of will of another content.
8. The Service Provider makes it possible for a User to use the Services within the framework of the Service anonymously or with the use of a pseudonym in case of the Services in which it is technically possible or customarily accepted.
9. In case of giving consent by a Customer who has purchased Goods in the Shop, the Seller will transfer Personal data in the form of an email address to Opineo sp. z o.o. with the registered office in Wrocław or to Ceneo sp. z o.o. with the registered office in Poznań in order to research opinions on the level of satisfaction with the purchase made.

§ 10 – Out-of-court ways of considering complaints and pursuing claims, and the rules for accessing these procedures. The ODR platform.

1. In case of a dispute with a seller, a consumer has the right to use out-of-court ways of considering complaints and pursuing claims as well.

2. In accordance with art. 36 of Trade Inspection Act of 15 December 2000 (Journal of Laws of 2016, item 1059 as amended) a province inspector takes action aiming at out-of-court solution of a civil law dispute between a consumer and an entrepreneur by:

- a) making it possible to bring the parties' positions closer in order to solve the dispute by its parties or
- b) presenting a proposition of solving a dispute to the parties.

3. In accordance with the content of art. 37 of Trade Inspection Act of 15 December 2000 (Journal of Laws of 2001, no. 4, item. 25 as amended), permanent consumer arbitration courts at province inspectorates settle disputes over proprietary rights resulting from agreements concluded between consumers and entrepreneurs. The regulations of organization and operation of Permanent consumer arbitration courts are specified by the Ordinance of the Ministry of Justice on specifying the regulations of organization and operation of permanent consumer arbitration courts of 25 September 2001 (Journal of Laws no. 113, item 1214).

4. Proceedings in the case of out-of-court consumer dispute's solving that are mentioned in para. 2 are initiated at a consumer's or an entrepreneur's request submitted to a province inspector having jurisdiction over the place of conducting business activity by the entrepreneur. The contact data of trade inspection province inspectors can be found on the website

http://www.uokik.gov.pl/wazne_adresy.php#faq595.

5. Proceedings before a permanent consumer arbitration court that are mentioned in para. 3 are initiated following a request submitted to a trade inspection province inspectorate that is relevant locally. Request forms are available in the secretary office of each permanent consumer arbitration court and on the Internet website of trade inspection province inspectorates. The contact data of permanent consumer arbitration courts can be found on the website:

http://www.uokik.gov.pl/wazne_adresy.php#faq596.

6. A consumer is also entitled to use an Internet system of dispute solution. A platform that makes it possible to settle disputes out-of-court between consumers and entrepreneurs electronically in case of a dispute resulting from an Internet sales agreement or an agreement on rendering services is to be found on

<https://webgate.ec.europa.eu/odr/main/?event=main.home.show&lng=PL> (the ODR Platform).

7. Additional information relating to out-of-court ways of considering complaints and pursuing claims, and the rules for accessing these procedures can also be found on the website

https://uokik.gov.pl/pozasadowe_rozwiazywanie_sporow_konsumenckich.php.

§ 11 – Personalized Goods

1. Worldbox.pl makes it possible to buy some goods with an individual print custom made following a customer's order („Personalized Goods”). The Goods which the possibility of making an individual print concerns are marked with the words

"Personalized Goods," "an option of a print possible," "a print" or another similar phrase.

2. Personalized Goods can include a surname (a pseudonym) and a number chosen by a Customer from the range of 0-99. The data for making a print ought to be provided whilst submitting an order.

3. The Shop reserves the right to cancel an order if a Customer has indicated words that are insulting, offend the dignity of third persons or words that are commonly considered as vulgar as the content of a print.

4. The cost of making a print is indicated during placing an order, and added to the price of the goods' sales then.

5. The time of processing an order for personalized goods can be extended by 6 business days.

6. In case of ordering personalized goods, there is no possibility of paying cash when collecting (cash on delivery). Other payment ways specified in the Regulations are available.

7. On the basis of art. 38 pt. 3 of Consumers' Rights Act of 30 May 2014 (Journal of Laws of 2014, item 827 as amended), there is no possibility of withdrawing from the agreement (the return of goods) in the scope of personalized goods. A product with a print is not subject to exchange, either.

§ 12 – Newsletter service

1. The Service Provider provides the Newsletter Service (constituting a service provided by electronic means) consisting of sending to an e-mail address and optionally also to a telephone number indicated by the Customer, commercial information about products, promotions, discounts, competitions, and events related to the activities of the Service Provider.

2. In order to conclude a contract for the provision of the Newsletter service, it is necessary for the Customer to perform the following actions:

1) Providing at least an e-mail address in the appropriate field and checking the checkbox to agree to receive commercial information.

2) Confirmation of the subscription to the Newsletter by the Customer by clicking the "confirm the entry" button which is located in an e-mail sent by the Service Provider to the available e-mail address.

3. The Newsletter service is provided at the Customer's request. The use of the Newsletter service begins with the confirmation of the subscription, referred to in paragraph 2 point 2.

4. Newsletter service is provided free of charge and for an indefinite period.

5. The customer has the option of subscribing to the Newsletter Service through a dedicated subpage ("Newsletter Registration Form") which is available as part of the Store and together with the entry to the Customer's Account or together with the completion of the Order Form.

6. Making an e-mail address available in the Newsletter Registration Form is necessary to provide the Newsletter service. Providing other Personal Data in the form is in the Customer's discretion. These data are used to adjust the content of the

Newsletter to the client's needs (eg by receiving information about promotions in the physical stores located in the nearest city indicated by the client).

7. If the Customer agrees to receive commercial information as a part of the registration form for services provided electronically to the Customer's Account or the Order, the Customer will receive (regardless of the information indicated in paragraph 6) also commercial information (including additional discounts and promotions) tailored to his interests and preferences (but not significantly affecting his decisions).

8. The Customer may also provide a mobile phone number for the Newsletter service. In this case, the Newsletter Service will be provided in the form of an e-mail and SMS.

9. The Customer may use the Newsletter Services in an anonymous manner. However, this is possible only if the e-mail address provided does not allow identification of the customer and, at the same time, the Service Provider does not have any other Customer Personal Data.

10. The customer may at any time (without giving any reason and incurring any costs) resign from receiving the Newsletter. For this purpose, the Customer may use the deactivation link contained in each e-mail received as part of the service provided, send an e-mail with information about resignation to the address of the Service Provider indicated in the Regulations or use the Newsletter functionality as part of the Customer's Account. Upon the resignation, the contract for the provision of the Newsletter service is terminated.

§ 13 – Final Provisions

1. The conservation, security, and giving a Customer access to significant provisions of a sales agreement takes place through sending an order specification to an indicated email address.

2. A Customer can access these regulations at any time through a link placed on the Internet website <https://worldbox.pl/en/>. A Customer has also the right to download and print these regulations.

3. To all matters not settled herein, the provisions of the Polish law apply, in particular of:

a) the Civil Code of 23 April 1964 (Journal of Laws 1964 no.16, item 93 as amended);

b) Consumers' Rights Act of 30 May 2014 (Journal of Laws of 2014, item 827).

4. SZOPEX- DUTKIEWICZ sp. z o.o. sp.k. reserves the right to change the regulations. All and any changes of the regulations will take effect within the term indicated by SZOPEX- DUTKIEWICZ sp. j., not shorter than 10 days from the day of making them accessible on the Internet website of the Shop. The changes cannot violate Customers' acquired rights.

5. The regulations will take effect within 10 days from the day of publishing them on the Internet website of the Shop.

Annex no.1 – Instruction on the (statutory) right of withdrawal from the agreement
THE RIGHT OF WITHDRAWAL

You have the right to withdraw from this agreement within 14 days without giving any reason.

The term for withdrawing from the agreement expires after 14 days from the day on which You have come into the possession of a thing or a third person other than a carrier indicated by You has come into the possession of a thing.

In order to exercise the right of withdrawal from the agreement, You must inform us about Your decision to withdraw from this agreement by way of a clear statement (for example, a letter sent by post, fax or electronic mail) to the address that appears on the proof of purchase. You can use the template of a form of withdrawing from the agreement but it is not obligatory. In order to keep the deadline for withdrawing from the agreement, it is enough that You send the information concerning exercising Your right to withdraw from the agreement before the expiration of a term for withdrawing from an agreement.

THE EFFECTS OF WITHDRAWING FROM THE AGREEMENT

In case of withdrawing from this agreement, we reimburse to You all the payments received from You including the costs of delivering the thing (with the exception of additional costs resulting from You choosing a delivery way that is different from the cheapest ordinary delivery way offered by us) immediately; in any case not later than 14 days from the day on which we have been informed about Your decision to exercise the right of withdrawal from this agreement. We will reimburse the payment with the use of the same payment ways which have been chosen by You in the initial transaction unless You have agreed to a different solution; in each case You will not bear any costs connected with the reimbursement.

If the payment way of "cash on delivery" has been chosen in the initial transaction, we will make the payment to a bank account number indicated by the Customer.

We can refrain from the payment reimbursement until the moment of receiving the thing or until the moment of delivering us a proof of sending it back to us depending on which event takes place first.

Send or hand over the thing to us to the address appearing on the proof of purchase immediately, please, in any case not later than 30 days from the day on which You have informed us about withdrawing from this agreement. The deadline is kept if You send back the thing before the expiry of 30 days' period.

You will have to cover the direct costs of returning the thing.

You are liable for diminishing the value of the thing resulting from using it in a way other than it was necessary to state the character, features, and functioning of the thing only.

Annex no. 2 – A template of a form of withdrawing from the agreement

I/We hereby inform (*) about my/our (*) withdrawal from the sales agreement on the following things:

No. Name/symbol Number Purchase Price

1

2

3

4

Date of concluding the agreement (*)/collection (*):

First name and surname of consumer/-s:

Address of consumer/-s:

Signature of consumer/-s: (only if the form is sent in the hard copy):

Date:

(*) – delete as appropriate